

Contact information & kind of services		Waiting for procedure	In procedure for permit to stay	Status holder, permit to stay	Asylum rejected; non documented
Information & advice					
ASKV / LGBT project Frederik Hendrikstraat 111-C, 1052 HN Amsterdam Tel: 020 627 2408; Email: info@askv.nl Monday – Thursday 10:00 -17:00 <i>ASKV Refugee Support provides legal assistance and social support (including shelter) to undocumented refugees. At present, ASKV is one of the last remaining organizations of its kind in Amsterdam. ASKV has particular expertise in providing housing and guidance to refugees with psychiatric disorders. In addition to direct assistance, ASKV is a vocal advocate for refugee rights, both locally and nationally. ASKV organizes Dutch language training for its clients, as well as regular awareness campaigns and discussion events for the broader public.</i>		N	N	N	Y
The Worldhouse Nieuwe Herengracht 20, 1018 DP Amsterdam (M: Waterlooplein / Nw. Herengracht) Tel: 06 22 82 14 72; Email: info@wereldhuis.org; Website: http://wereldhuis.org/en/ Monday - Wednesday and Friday 13:00-17:00 <i>The Worldhouse is a centre of information, counselling, education and culture for undocumented migrants. They can come here for advice and counselling. They can become active and emancipate. Most of the activities are developed by undocumented migrants themselves. We host several grassroots organizations, also for undocumented migrant workers. The organisation 'Open Closet' organises on Fridays (every two weeks) a meeting with dinner and discussions on various topics. If you want to enjoy the dinner, please email. See website: http://wereldhuis.org/calendar/action~month/</i>		Y	Y	Y	Y
VluchtelingenWerk 020 346 72 00; Email: Info@vluchtelingenwerk.nl; Website: http://www.vluchtelingenwerk.nl/regio (regional offices; phone numbers) <i>Information on how to apply for asylum and legal support during procedure</i>		Y	Y	Y	N
Het Juridisch loket 0900 8020; from abroad: +31 30 232 6410; Website: www.juridischloket.nl <i>For questions about living, marrying, living together or working in the Netherlands</i>		Y	Y	Y	Y
Immigratie en Naturalisatie dienst (IND) 0900 1234561; from abroad: +31 20 889 3045; Website: www.ind.nl		Y	Y	Y	Y
Cocktail online Website: http://www.cocktailonline.nl/ <i>Cocktail works to improve the lives and opportunities of LGBT asylum seekers in the Netherlands by coordinating social activities, sharing information about health and legal issues, and fostering platforms for the exchange of ideas and the building of friendships.</i>		Y	Y	Y	Y
Switchboard Switchboard, by phone, email or chat: Tel: 020-623665; Email: info@switchboard.nl; Website: http://switchboard.coc.nl/english/ Monday 14.00-18.00; Tuesday 14.00-17.00; Wednesday 14.00-18.00; Thursday 14.00-18.00; Friday 14.00-18.00 and 19.00-21.00; Saturday 14.00-17.00 <i>Switchboard is the information and support service for the lesbian, gay, bi and transgender community in the Netherlands. We provide a listening ear, comforting words, information on coming out, sexual identity, gender identity, LGBT cultural, social and sport clubs and events and service providers as lawyers, doctors, therapists.</i>		Y	Y	Y	Y

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Support, advocacy & social activities					
Uganda Gay On Move (UGOM) Email: ugandagayonmove@gmail.com <i>UGOM organises gatherings once a month to talk about LGBT-related topics to share knowledge and experiences. You can visit UGOM to meet others, get information about the asylum procedure, care and housing facilities.</i>		Y	Y	Y	Y
Secret Garden Email: info@stichtingsecretgarden.nl; Website: www.stichtingsecretgarden.nl Consultation hours: Monday, Tuesday and Wednesday 9.00 – 13.00. <i>Secret Garden offers juridical, social and psychological support to its LGBT clients who mostly have a Muslim background. Also help with practical things like housing and integration course is available. Secret Garden organises weekly events by having dinner together, watching a documentary and discussing about it: every Wednesday from 18.00.</i>		Y	Y	Y	Y
Stichting Out & Proud Email: info@opdg.nl; Website: www.opdg.nl <i>Stichting Out & Proud is Netherlands African LGBTI organisation whose aim is to advocate for the equality of the minority with the background from countries whose law towards LGBT are homophobic and discriminative.</i>		Y	Y	Y	Y
Safe Haven Baarsjes Tel: 020.6835073 (Erwin Brugmans); Email: erwin5770@gmail.com Facebook: https://www.facebook.com/groups/138560726500406/?fref=ts <i>Safe Haven Baarsjes organizes regular informal meetings, dinners and parties in cooperation with Secret Garden and other organizations/initiatives. Check their agenda on Facebook.</i>		Y	Y	Y	Y
JoopeA Foundation Email: info@joopea.com; Website: https://joopea.info/ <i>JoopeA works actively towards LGBTIQ Rights mainly in Persian language. They have different projects which are bilingual such as Homophilia (http://homophilia.joopea.com) or JAssist (https://jassist.eu). Their main publication website is in Persian focused on expanding sexual rights, LGBTIQ rights and sexual Q&A, JNews (https://joopea.news).</i>		Y	Y	Y	Y
Queer Welfare Tel: +31 6 30641900; Email: Info@queerwelfare.eu Facebook: http://www.facebook.com/queerwelfare <i>A project dedicated on the welfare of LGBT newcomers, especially for reimbursements on travel expenses all over the Netherlands</i>		Y	Y	Y	Y
LGBT Asylum Support Email: info@lgbtasilumsupport.nl; Website: www.lgbtasilumsupport.nl/en/ <i>Offers support for LGBT asylum seekers who just arrived in the Netherlands, guidance in the asylum procedure and training to be open about sexual orientation and/or gender identity. Initiate emergency shelters and advocate to politics, governments and COA.</i>		Y	Y	Y	Y
Stichting Maruf Email: info@maruf.eu; Website: www.maruf.eu <i>International platform for queer Muslims. Maruf connects, supports and strengthens queer Muslims and their allies. "We give them a voice, visibility and the power to create more social acceptance in their communities. We also raise awareness around sexual orientation, gender</i>		Y	Y	Y	Y

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<i>identity and expression."</i>					
Social activities by COC Amsterdam					
Respect2Love (R2L) Check out their website: http://www.respect2love.nl/contact.html Or email: info@respect2love.nl		Y	Y	Y	Y
<i>R2L is an organization for LGBTQI people with an African, Caribbean, Moroccan, Turkish or other background who do not feel accepted because of their sexual orientation or gender-identity. R2L gives information and advice, and organizes (empowerment) activities.</i>					
Trans United Amsterdam Check out Facebook: https://www.facebook.com/transunitedamsterdam/ Every 3 rd Friday night of the month		Y	Y	Y	Y
<i>Trans United is an organisation and platform for transgender people with a bicultural background and aims to improve their situation. In Amsterdam, Trans United, regularly organises meetings and workshops to inform, support and empower transgender people.</i>					
Wereldcafé Website: https://www.cocamsterdam.nl/thema/activiteiten/wereld-cafe-veilige-haven Email: wereldcafe@cocamsterdam.nl		Y	Y	Y	Y
<i>Every second Tuesday of the month from 18:00-21:30 p.m. the Wereldcafé is open to enjoy dinner and meet other LGBT people. The meetings are by email invitation only. If you want to join these meetings please send an email.</i>					
Cocktail Events Website: www.cocktailevents.nl Every 2 nd and 4 th Thursday night of the month		Y	Y	Y	Y
<i>Cocktail Events is a project of COC Amsterdam/Almere that brings together newcomers to the Netherlands and local LGBT people. We organize social get-together events for asylum seeker and refugee LGBT people living in the Netherlands</i>					
Buddy projects; social support by volunteers					
ASKV / Buddy project Tel: 020 627 2408; Email: info@askv.nl Monday - Thursday 10:00-17:00		N	N	N	Y
Rainbow Buddy Support Tel: 020 420 8624; Email: rainbowbuddysupport@deregenboog.org Website: http://www.deregenboog.org/en/rainbow-buddy-support		N	N	Y	N
<i>Rainbow Buddy Support is committed to homosexuals, lesbians, bisexuals and transgenders who have an (temporarily) unbalanced life caused by mental health or multiple problems. Our buddies can really make a difference in the lives of these people. Rainbow Buddy Support is available for LGBT refugees with residency status living in Amsterdam</i>					
Cocktail Amsterdam / Almere Email: cocktail-amsterdam@cocamsterdam.nl or cocktail-almere@cocamsterdam.nl Website: https://www.cocamsterdam.nl/thema/activiteiten/cocktail/ik-wil-een-maatje For outside Amsterdam: www.cocktailonline.nl		Y	Y	Y	N
<i>The project gives you the opportunity to get in contact with a Dutch person who is also LGBT. Together you can do social activities such as having a good talk, drinking a cup of coffee or walking through the park. If you are interested you can register by sending an email with</i>					

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<i>your name, place of residence and telephone number and you will be invited for an intake interview.</i>					
Sex education, prevention STD & STD controls & vaccinations					
GGD Amsterdam	Website: http://www.ggd.amsterdam.nl/english/sti-hiv-and-sense-0/	Y	Y	Y	Y
<i>For STI, HIV and sexual health consultation, check-up and vaccinations Hep A, Hep B, as well as PEP. You can make an appointment online (in Dutch only), or by telephone: 020 555 5822 (between 8.30 – 10.00 am; 1.30 – 4.30 pm)</i>					
Mantotman.nl	Website: https://mantotman.nl/en	Y	Y	Y	Y
<i>Mantotman.nl is the go-to website for men who have sex with men. You will find extensive information and advice about sexual health, testing and vaccination options and how to have an enjoyable sex life.</i>					
AHF Checkpoint	Jodenbreestraat 158; 1011 NS Amsterdam; Website: https://gratishivtest.nl/en/	Y	Y	Y	Y
<i>Free hiv test & condoms</i>					
Health care					
AZC / GC A	Contact medical service in AZC; outside opening hours: 088 112 2112	Y	Y	N	N
Finding a GP / dentist	Contact VluchtelingenWerk in case you have a permit to stay and move to Amsterdam. They will help you to apply for healthcare allowance, and help you to choose a doctor (GP) and a dentist.	N	N	Y	?
Dokters van de Wereld	Nieuwe Herengracht 20, 1018 DP Amsterdam; Tel: 020 – 465 2866 Email: info@doktersvandewereld.org	N	N	N	Y
<i>Doctors of the World is committed to the right to health and access to care for people without valid residence documents. For people without residence permits, however, it is difficult in practice to get medical care without mediation. Failure to receive or receive medical care is a health hazard. This applies to undocumented migrants who are more vulnerable, such as pregnant women, chronically ill, children and people with psychological problems.</i>					
Social & psychological aid					
Veilige Haven	020 – 5573329; Website: www.veilighavenamsterdam.nl	Y	Y	Y	N
<i>Social & psychological aid and short-term assistance for Amsterdam-based LGBT refugees with status or who are still awaiting their status by LGBT(-friendly) staff. If someone is placed from Amsterdam to another area in the Netherlands, they look with the client how to get aid or assistance in that if still needed.</i>					
P&G292	Nieuwezijds Voorburgwal 292, 1012 RT Amsterdam Tel: 020-5318600; Email: info@pg292.nl Website: https://www.pg292.nl/en/ Monday to Thursday between 13.30 and 21.30 hrs and on Friday between 9.00 and 17.00 hrs.	Y	Y	Y	Y
<i>P&G292 offers information, advice, and support to sex workers in the Amsterdam region. We have both nurses as well as social workers on staff</i>					

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Housing & shelter				
City of Amsterdam Housing for status holders in Amsterdam, see website: https://www.amsterdam.nl/immigratie/vluchtelingen/opvang-huisvesting/information-for/place-to-live/	N	N	Y	N
The City of Amsterdam cooperates with the housing corporations in the city to find suitable housing for all asylum status holders as quickly as possible. However, it can take a few months to arrange housing				
Bed Bad Brood (BBB) Registration: Houtmankade 334-II, Amsterdam; tel: 020 7372472; Opening hours: 10 – 12 am, daily; Email: info@loket-ongedocumenteerden.nl	N	N	N	Y
<i>There are two locations of BBB in Amsterdam: Schuitenhuisstraat 9 (Nieuw-West) and Walborg 2a (Zuid).</i>				
Salvation Army Website: www.legerdesheils.nl/adressen	Y	Y	Y	Y
Stichting LOS Website: www.stichtinglos.nl/noodopvang	N	N	N	Y
Safety and security				
Roze in Blauw Tel: 088 169 1234; Email: rozeinblauw.amsterdam@politie.nl	Y	Y	Y	Y
<i>For: report and declaration of LGBT violence and harassment.</i>				
Meldpunt Discriminatie Amsterdam Tel: 020 638 55 51; Email: discriminatie@mdra.nl	Y	Y	Y	Y
<i>For: report discrimination (in general, not only LGBT related)</i>				
Safety within AZC Contact safety officers at AZC location	Y	Y	N	N
Sport clubs				
Tijgertje – Gay Sport Amsterdam Email: info@tijgertje.nl ; Website: www.tijgertje.nl	Y	Y	Y	Y
<i>Courses such as swimming, yoga, wrestling, basketball and self-defence. You can join 1 or 2 lessons for free! Make sure you first send an email to register yourself! You do not need identification documents for these first lessons.</i>				
Public Library				
Public Library/IHLIA – LGBT Heritage Oosterdokskade 143, 6th floor, 1011 DL Amsterdam Tel: 020 523 0837 Library open 10:00 - 22:00	Y	Y	Y	Y
<i>An international library, archive and information centre, where you can find books, films, photos and more to get information about LGBT-related topics. The library is accessible for everyone for free.</i>				